

## PRODUCT CONSULTING SUPPORT

Taking the right business decision at the right time is paramount to any enterprise's success. Correct decisions on potential risks are most effective when an action can be taken early on – based on information at hand. The “information” here in question is commonly referred to as KPIs or Key Performance Indicators which are critical for any enterprise to operate smoothly. Every KPI has a threshold which when crossed indicates a business exception and becomes a candidate for the business executives to understand the nature and cause of the business exception and take corrective measures to mitigate it.

**Gourangi** our Business Intelligence Suite provides an environment to the Business user to configure KPIs, monitor them using the dashboard and automate the decision making process at real time. It also supports multi-channel. With this, executives can now be armed with the right information at their disposal and can take informed decisions at the earliest.



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## Gourangi Business Intelligence Suite

# Technology at work for you

Organizations today are beginning to understand the importance of cross-functional information exchange across their boundaries. To be successful in today's extremely competitive environment enterprises need to understand and exchange the right information at the right time to stay ahead of the competition.

They may well be aware of what is required but sadly enough, information within the enterprise itself is still not visible to people who take important decisions irrespective of the hierarchy, leave alone transcending the organizational boundaries.

## KEY FEATURES

- SCALABILITY
- PERFORMANCE
- USABILITY
- REAL TIME MONITORING
- FUNCTIONAL INTEGRATION
- SERVICE ORIENTED ARCHITECTURE
- GOVERNANCE
- VISIBILITY



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The existing environment of skewed and disrupted information flow cannot be attributed to an organization's thought-process as no one would jeopardize their business to hold information but it has more to do with what IT can offer in terms of providing information.

Traditionally, Strategic Business Intelligence is often used to understand business trends and management executives reflect on this information to formulate strategies. But over the years they have realized that latency, rigidity of information, lack of collaborative features, stale data has forced them to be reactive rather than being proactive decision makers.

## Historical, Operational and Predictive BI

### PRODUCT – GOURANGI

**Gourangi**, has been specially designed to cater to your operational needs. Its business user focused features will give executives the much needed set of tools to formulate strategies and execute them to the dot. A Line of Business Executive doesn't need to worry about informing the customer about delays as it will alert them in real time...

- Rich library of Key Performance Indicators
- Business Visibility
- Real time dashboards and metrics
- Business Process Management
- Analytics and Strategy

Operational BI caters to such problems and challenges faced by organizations today by enabling exchange of information between decision makers and alerting the right people at the right time, transcending the organizational boundaries.

**Gourangi**, offers a rich set of features by which you can now realize business objectives and step into a new era of real time information processing to challenge the competition...

### CONSULTING

Our consultants will help you setup your SOA environment at no time. They will also help you align your business goals by identifying KPIs.

With a rich library of cross domain KPIs you would hardly require to create new ones. But we do know that every organization has their own set of unique KPIs which our consultants will help you realize in no time.

### SUPPORT

We understand that you will need support as your business grows. At **BizSensors** our highly trained support executives will guide you 24x7 with a turn-around time of 4 hours max depending on your support package.

If you need on-site support then you can contact our support partners to help you out with your problems.



### SOA

Service Oriented Architecture has become a key to enable reusability of information. Its standardized data exchange format provides seamless integration between applications and allows you to provide information across the organization and beyond. You can access information from where ever you want to.



### KPI

Key performance Indicators provide the much needed view to your organizations health. By associating thresholds and actions you can now realize an extended environment where your customers and employees can be alerted when there is a business exception and can take decisions in real time.